

## LIMITED WARRANTY

**SALE OF ALL PRODUCTS ARE EXPRESSLY CONDITIONED UPON THE TERMS CONTAINED IN THIS LIMITED WARRANTY (“LIMITED WARRANTY”) AND SELLER’S TERMS AND CONDITIONS OF SALE FOUND AT [http://www.airdistribution.com/conditions\\_of\\_sale](http://www.airdistribution.com/conditions_of_sale) (THE “TERMS & CONDITIONS”). IN THE EVENT OF A CONFLICT BETWEEN THIS LIMITED WARRANTY AND THE TERMS & CONDITIONS, THIS LIMITED WARRANTY SHALL PREVAIL AND CONTROL.**

The warranty (“Warranty”) provided by Reliable, a division of Ruskin Company (“Seller”) for the products purchased from Seller (each a “Product”), including, without limitation, the Warranty’s scope and duration (the “Warranty Period”), and the remedies available for any breach thereof, shall be as stated in the Terms & Conditions unless otherwise stated in the Warranty Schedule attached hereto as Exhibit A (“Warranty Schedule”). Unless otherwise set forth on the Warranty Schedule, (a) the Warranty shall apply to the original purchaser/consumer, and (b) with respect to third party products or components included in the Products, Seller shall pass through the terms of any warranty provided by the applicable third party manufacturer/supplier to the extent permitted as Seller’s sole warranty for any such third party products or components.

Any modification or repair of any Product not authorized by Seller will render the Warranty null and void. Seller does not warrant the Products or any repaired or replacement parts against normal wear and tear. The Warranty is null and void if the Product has been subjected during the applicable Warranty Period to faulty installation, maintenance, abuse, accident or other damages or if it was not installed in accordance with Seller’s instructions.

**EXCEPT FOR THE LIMITED WARRANTIES THAT MAY BE SET FORTH ON THE WARRANTY SCHEDULE AND IN THE TERMS & CONDITIONS, SELLER MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT OR FITNESS FOR A PARTICULAR PURPOSE WHICH ARE HEREBY DISCLAIMED TO THE EXTENT PERMITTED BY APPLICABLE LAW. EXCEPT FOR THE LIMITED WARRANTIES THAT MAY BE SET FORTH ON THE WARRANTY SCHEDULE AND IN THE TERMS & CONDITIONS, THE PRODUCTS ARE PROVIDED “AS IS” WITHOUT ANY REPRESENTATIONS OR WARRANTIES OF ANY KIND. SELLER DOES NOT WARRANT THAT THE PRODUCTS FURNISHED HEREUNDER WILL MEET THE BUYER’S REQUIREMENTS OR THAT THE OPERATION OF THE PRODUCTS WILL BE UNINTERRUPTED OR DEFECT-FREE OR THAT ALL DEFECTS WILL BE CORRECTED. THE BUYER ACKNOWLEDGES THAT IT HAS RELIED ON NO WARRANTIES OTHER THAN THE EXPRESS WARRANTIES PROVIDED HEREIN.**

Some states do not allow exclusions of or limitations on implied warranties. Thus, the foregoing exclusions or limitations may not apply. This Limited Warranty gives the Buyer specific legal rights. The Buyer may also have other rights which may vary from state to state.

Warranty claims under this Limited Warranty should be sent to:

**Reliable a division of Ruskin Company  
Attn: Warranty Claims Department  
3900 Dr. Greaves Road  
Grandview MO 64030  
Fax: 816-765-8955  
Phone: 816-761-7476**

Buyer installation and maintenance instructions for the Products are available by calling 1-800-239-4621 or emailing [csal@ruskin.com](mailto:csal@ruskin.com).

## SELLER WARRANTY SCHEDULE

### LIMITED WARRANTY LOUVER AND ARCHITECTURAL PRODUCTS

Warranty period	Additional Terms
1 year from the date of product shipment	<ul style="list-style-type: none"> <li>• Product claimed defective to be returned freight prepaid to the Seller factory that originally shipped the Product.</li> <li>• If any defects are confirmed by Seller replacement Product will be shipped free of charge to Buyer's designated location. (Limited to the 48 contiguous United States).</li> </ul>

### LIMITED WARRANTY FINISH FOR ALUMINUM LOUVERS AND ARCHITECTURAL PRODUCTS

Finish	Warranty Period	Additional Terms
Class I Anodized	5 years from date of product shipment	<p>Seller warrants the Finish under normal atmospheric conditions:</p> <ul style="list-style-type: none"> <li>• Will not crack, craze, flake or blister.</li> <li>• Will not change or fade more than five (5) Delta-E Hunter units as determined by ASTM method D-2244.</li> <li>• Will not chalk in excess of ASTM D-4214-07 number eight (8) rating, determined by the procedure outlined in ASM D-4214-07 specification test.</li> </ul> <p>Any forming or welding must be done prior to finishing. Post forming or welding will void Warranty.</p> <p>This Warranty applies only if the anodized aluminum product is installed in strict accordance with Seller's recommended practices and maintained in accordance with AAMA (American Architectural Manufacturers Association) publication number 609 and 610-09 ("Cleaning and Maintenance Guide for Architecturally Finished Aluminum").</p>
Class II Anodized	3 years from date of product shipment	
AAM12C21A21	1 year from date of product shipment	
Finish	Warranty Period	Additional Terms
70% PVDF (Polyvinylidene Fluoride)	20 years from date of product shipment for Aluminum louver products.	<p><b>Seller warrants that the Finish under normal atmospheric conditions:</b></p> <ul style="list-style-type: none"> <li>• Will not peel check, crack, flake or blister.</li> <li>• Chalk in excess of a numerical rating of eight (8) when measured in accordance with the standard procedures specified in ASTM D-4214.</li> <li>• Fade or change in color in excess of seven (7) Delta-E Hunter units in accordance with the ASTM method of testing D-2244. Color change shall be measured on an exposed painted surface that has been cleaned of external deposits/soils and chalk and the corresponding values measured on the original or unexposed painted surfaces. It is understood that fading or color changes may not be uniform if the surfaces are not equally exposed to the sun and elements.</li> </ul> <p><b>Warranty Exclusions:</b></p> <ul style="list-style-type: none"> <li>• Product which is installed within 1000 feet of a salt water shoreline at mean high tide or other marine environment. (In areas of high salt concentration, a systematic maintenance program must be instituted to clean the surface periodically so as to prevent the accumulation of concentrated salt deposits).</li> </ul> <p>Seller's sole liability and Buyer's sole remedy shall be limited to refinishing the defective coated Finish at Seller's expense. The Warranty on any refinished Product shall not extend the remainder of the warranty period applicable to the Product originally coated.</p>
50% PVDF (Polyvinylidene Fluoride)	5 years from date of product shipment for STEEL louver products.	
Pearledize 50		
Pearledize 70		